



**We, the parents and carers at Hazelwood North Primary School will actively work together to promote an environment where we are:**

<b>Kind</b>	by	<ul style="list-style-type: none"> <li>• being considerate, courteous and helpful</li> <li>• showing empathy towards each other</li> <li>• being respectful and use positive communication</li> <li>• giving praise and encouragement to others</li> </ul>
<b>Inclusive</b>	by	<ul style="list-style-type: none"> <li>• taking responsibility to ensure everyone feels included</li> <li>• seeking to understand the people around us, their points of view, their strengths and their interests</li> <li>• welcoming, accepting, celebrating and respecting differences</li> <li>• greeting and welcoming members of our school community and visitors to our school</li> </ul>
<b>Curious</b>	by	<ul style="list-style-type: none"> <li>• asking questions and seek to develop understanding</li> <li>• being interested in the world around us</li> <li>• valuing the knowledge of others</li> <li>• We encourage the asking of questions</li> <li>• We listen to seek understanding</li> </ul>
<b>Problem Solvers</b>	by	<ul style="list-style-type: none"> <li>• being challenged, making mistakes and risk taking are vital for learning</li> <li>• We talk with our children about things that worked and didn't work and model that is it ok</li> <li>• modelling having a positive growth mindset</li> <li>• encouraging and supporting our students to take responsibility and solve problems for themselves using a range of strategies</li> </ul>
<b>Working Together</b>	by	<ul style="list-style-type: none"> <li>• working together to achieve common goals</li> <li>• considering and valuing different group members' knowledge, strengths, challenges and ways of thinking</li> <li>• listening with an open mind and respect</li> <li>• working together with staff to support our child's wellbeing and learning.</li> </ul>
<b>Life-long Learners</b>	by	<ul style="list-style-type: none"> <li>• seeking opportunities to increase and model our skills and celebrate success</li> <li>• being curious about our child's learning.</li> <li>• having a passion for learning and discovery</li> <li>• acknowledging what we don't know and what we want/need to find out</li> </ul>

There may be times when problems occur...

<p>When this happens for ourselves we will:</p> <ul style="list-style-type: none"> <li>• Consider it from a different perspective</li> <li>• Start a conversation with your child's teacher (Sentral or in person)</li> <li>• For our full attention, make a time to meet with the teacher in person if required</li> <li>• Commit to reasonable, agreed timelines for responses</li> <li>• Keep the matter between concerned parties</li> <li>• If the matter is not resolved, make time to talk with the Principal</li> </ul>	<p>When this happens for others we will:</p> <ul style="list-style-type: none"> <li>• Encourage the person to talk with their child's teacher</li> <li>• Avoid involvement in situations that doesn't impact you or your child directly</li> <li>• Encourage constructive problem solving or consider it from a different perspective</li> </ul>
<p>*Keep information confidential</p>	